

Message Text

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PAGE 01 STATE 201667
ORIGIN CA-01

INFO OCT-01 NEA-10 ISO-00 SS-15 SCS-06 FBOE-00 VO-03
/036 R

DRAFTED BY CA:PKMURPHY:CLA

APPROVED BY CA:HHORAN

NEA - HRMALPASS

CA - JDEWITT (DRAFT)

M - BREAD (INFO)

NEA - JCONNOLLY (INFO)

SCS - FXLAMBERT (INFO)

FBO - IMORI (INFO)

VO - JOGDEN (INFO)

-----019889 092333Z /61

P 092153Z AUG 78

FM SECSTATE WASHDC

TO AMEMBASSY TEL AVIV PRIORITY

UNCLAS STATE 201667

E.O. 11652: N/A

TAGS: CGEN, IS

SUBJECT: VISIT OF CONSULAR ASSISTANCE TEAM (CAT)

1. THE CONSULAR ASSISTANCE TEAM (CAT) IS A PROGRAM DESIGNED BY THE BUREAU TO ASSIST POSTS IN RESPONDING TO THE CHALLENGE OF INCREASING WORKLOADS AND THE MORE COMPLEX CASE-LOADS CONFRONTING CONSULAR SECTIONS TODAY. THE TEAM IS LED BY A SENIOR FSO WITH CONSIDERABLE EXPERIENCE IN CONSULAR MATTERS. ITS OBJECTIVE IS TO WORK WITH THE POST TO ACHIEVE IMPROVEMENTS IN OPERATIONS AND MANAGEMENT, CROWD CONTROL, DIRECTIONAL AND INSTRUCTIONAL SIGNS, OFFICE SPACE, INTERVIEWING PROCEDURES, PAPER FLOW, VISA REFERRAL SYSTEM, SECURITY AND POST TRAINING. IN ADDITION, THE TEAM STUDIES
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PAGE 02 STATE 201667

THE EXTENT TO WHICH TECHNOLOGY CAN BE ADAPTED TO CONSULAR NEEDS, INSURES THAT THERE IS OPTIMAL ALLOCATION OF OFFICER AND LOCAL STAFF AND SEEKS ADDITIONAL TOOLS TO COMBAT VISA FRAUD.

2. THE TEAM IS EXPECTED TO MAKE SPECIFIC RECOMMENDATIONS AND WILL ASSIST WITH THEIR IMPLEMENTATION. FOLLOW-UP

VISITS TO THE POSTS INVOLVED ARE MADE IF NECESSARY. IN ADDITION, THE TEAM WORKS CLOSELY WITH THE CONSULAR AND ADMINISTRATIVE SECTION SUPERVISORS AND THEIR STAFFS. ANY PROBLEMS ENCOUNTERED ARE MUTUALLY ASSESSED, SOLUTIONS PROPOSED AND ACTUALLY IMPLEMENTED AT THE POST.

3. IN THE PAST YEAR CAT TEAMS HAVE BEEN SENT TO TWELVE POSTS THROUGHOUT THE WORLD. THE DEPARTMENT WOULD LIKE TO SEND A TEAM TO TEL AVIV, TO ASSIST POST IN IMPROVING CONSULAR SERVICES, FROM SEPTEMBER 4 THROUGH 8TH, IF CONVENIENT WITH EMBASSY. THE REMAINDER OF THIS MESSAGE IS PREDICATED ON THE ASSUMPTION THAT THE EMBASSY APPROVES OF THE PROPOSAL AND THAT TIMING IS CONVENIENT. PLEASE ADVISE IF THIS IS NOT THE CASE.

4. TEAM WILL BE COMPOSED OF:

FRANCIS X. LAMBERT (CA) TEAM LEADER

ICHIRO MORI (FBO)

GERALD OGDEN (VO)

FRED SHEPPARD (NEA)

FRANKLIN CRUZ (MGMT CONSULTANT, GEORGETOWN UNIV.)

PLEASE RESERVE USUAL ACCOMMODATIONS PROVIDED TDY PERSONNEL FOR ENTIRE TEAM EXCEPT MORI. MORI REQUESTS MEDIUM TO SMALL HOTEL ACCEPTABLE TO EMBASSY. EXACT TRAVEL PLANS WILL BE PROVIDED WHEN FORMULATED, BUT TEAM EXPECTED ARRIVE TEL AVIV SEPTEMBER 3.

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PAGE 03 STATE 201667

5. TO ASSIST CAT IN PREPARATIONS FOR VISIT, DEPARTMENT REQUESTS EMBASSY PROVIDE SOONEST FOLLOWING ITEMS:

A) STAFFING PATTERN: PLEASE PROVIDE NAMES, GRADES, AND ASSIGNMENTS OF ALL CONSULAR SECTION PERSONNEL, AMERICAN AND LOCAL.

B) FLOOR PLANS OF CONSULAR SECTION, INCLUDING LOCATIONS OF DESKS AND EQUIPMENT.

C) PHOTOGRAPHS OF ALL AREAS OF CONSULAR SECTION SHOWING CEILINGS, WINDOWS, CORRIDORS, PUBLIC AND WORK AREAS.

6. MORI, TEAM ARCHITECT, REQUESTS EMBASSY PROVIDE FOLLOWING ITEMS FOR HIS USE IN TEL AVIV: DRAFTING BOARD 30" X 42" WITH JACOB'S PARALLEL STRAIGHT EDGE ATTACHMENT, LARGE ADJUSTABLE TRIANGLE AND DRAFTING PAPER.

7. TEAM WILL CARRY AND DELIVER ANY NEEDED EQUIPMENT, PARCELS, PAPERS, FORMS AS REQUESTED BY EMBASSY. VANCE

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Message Attributes

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